## To all Clients:

Effective October 1st, Van Buren Salon will be confirming appointments 2 days prior to your scheduled appointment.

We are hoping this will allow more time in case you need to reschedule your appointment and to decrease same day cancellations.

We understand that sometimes emergencies occur and same day cancellations happen. We appreciate your business and your diligence in calling us within 24 hours. After multiple cancellations, and or no-shows, you could possibly be charged a fee.

Just a reminder: Call us when arriving to our salon. We will let you know when you can come in for your appointment. With winter approaching, social distancing is even more important inside the Salon. We want to minimize as much as possible, the number of people at the front desk and lobby area.

Our goal is to ensure that we keep everyone safe and healthy.

Thank you for your support!

Van Buren's Salon Staff